

Zimbra Server Care



**BRIGHT
IDEAS
ABOUT
EMAIL**

www.01.com • +1 888-663-3250

With the expertise, experience and team diversity to deliver the elements organizations need when preparing to deploy Zimbra themselves, 01.com is not only a Zimbra hosting provider, but also an authorized Zimbra VAR.

As an authorized Value Added Reseller, we sell the license for the Zimbra Collaboration Suite



at the same price, or less than you can get from Zimbra itself, with the added value of our services, including any or all of the following:

Planning, Installation, Migration, Customization, Integration such as directory services, Monitoring, Maintenance, Help Desk & Training including on-site and remote assistance for end-users, help desk, and administrators.

www.01.com • +1 888-663-3250

Whether hosted on dedicated or virtual servers at our data centers, or at your office or data center, we are prepared to support your Zimbra installation.

Our team is one of the most experienced and largest focused only on Zimbra, with customers in over 30 countries, and tens of thousands of mailboxes managed.



SECURE EXPERT 24/7 SUPPORT

HELP
WHEN
YOU
NEED IT



www.01.com • +1 888-663-3250

Basic Server Care Plan.

Zimbra installation for one server, intra-version Zimbra updates, phone, chat and ticketing system access to support, guaranteed response times for emergencies of under 48 hours, 9-6PM, M-F, CST.

Basic **Plus** Server Care Plan.

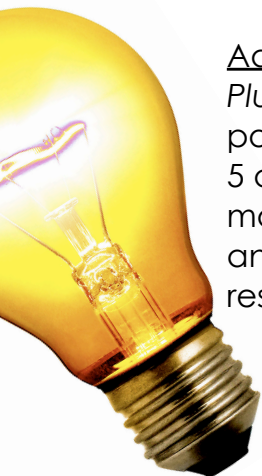
Same as above, *plus*: 1 hour up-and-running training, and 24 hr. guaranteed response...

Advanced Server Care Plan.

Same as above, *plus*: 24/7 services monitoring, 2 total hours up-&-running training, 2 hours systems administration each month, 8 hr. response...

Advanced **Plus** Server Care.

Plus: Operating system support, Back-up MX server with 5 day retention, 4 total hrs/ mo. systems administration, and a 1 hour emergency response guarantee.





Bright ideas for remote,
Zimbra server care from your team at
01.com, your 24/7, authorized
Zimbra solutions provider, with toll-free
support in more than 15 countries.

Please contact **presales@01.com** or
extension 2 for pricing, proposals and
custom Zimbra professional services.

www.01.com • +1 888-663-3250